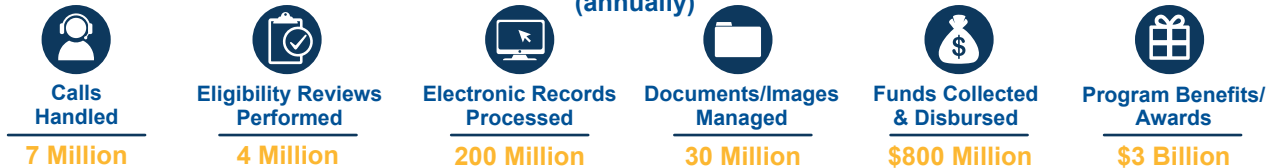


## SOLIX ESSENTIALS SOLUTIONS SUITE

Solix is a leading national provider of consulting and business process solutions for government and commercial clients. We help our clients acquire and more fully engage their customers in gaining access to essential programs and services. We offer a successful record of program and process design, technology deployment, eligibility determination, case management, compliance, and customer care across a range of industries.

### Solix By The Numbers (annually)



### Compassionate and Professional Interactions for Client Success

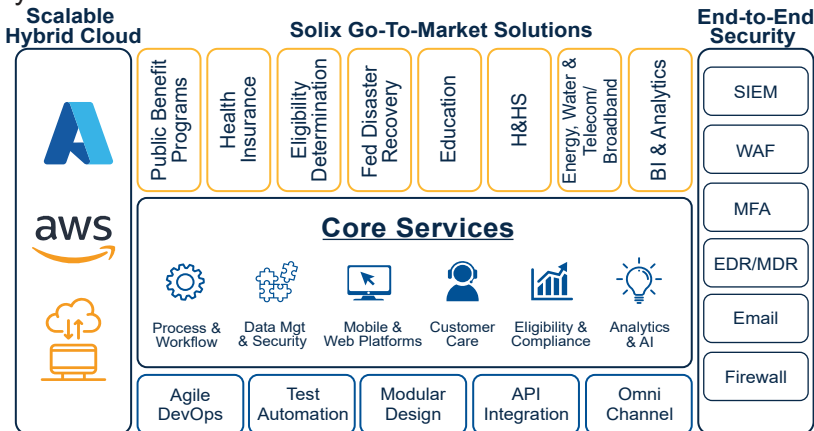
**Solix Care** offers a complete suite of services designed to optimize the healthcare insurance experience. We provide access to advanced technology and specialized expertise, including licensed healthcare insurance advisors, ensuring healthcare applicants and organizations benefit from cutting-edge solutions. We foster compassionate and professional interactions to ensure high quality care outcomes. Our culture is reflective of our results; we have achieved “World-class” Net Promoter Scores (NPS) every quarter since implementing the NPS customer service metric in 2018. We consistently deliver service excellence to our clients and their customers.

### Flexibility, Scalability, and Improved Outcomes

We partner with our clients to deploy solutions that leverage our deep knowledge in developing and supporting customer focused programs. Solix offers flexible solutions with ability to quickly scale up or down based on business cycle needs, thereby maximizing resource utilization. Our client-focused approach drives efficiency, productivity, and improved outcomes.

### Modern Solution with Scalable Platform

**Solix Care** is supported by a highly customizable technology platform with integrated support across channels. Our platform empowers agents with resources and information that enable supportive and accurate interactions with your customers.



### KEY BENEFITS

- Leverage Solix’s 25+ years of experience in providing comprehensive customer care services
- Agility to quickly stand up call center operations with ability to customize
- World-class omnichannel, multilingual customer care with flexible staffing model
- Dedicated Client Relationship Manager
- 100% U.S.-based staffing and operations

### KEY FEATURES

- Licensed and non-licensed agents to supplement your team
- Health plan advisory experience, including application processing
- Member enrollment for Medicare and Affordable Care Act (ACA) members
- Application Programming Interfaces (APIs) available based on client preferences and needs

### Connect With Us:

Please Visit: [www.solixinc.com](http://www.solixinc.com)



### Contact Us:

For More Information About Solix Care:

Email: [info@solixinc.com](mailto:info@solixinc.com)

Call: 1.800.200.0818